

## KICHECHE BOOKING POLICY

*Updated 3<sup>rd</sup> February 2022*

### For bookings staying in 2022

- **10% non refundable deposit** to confirm a booking.
- Full payment is required a minimum of 45 days prior to clients' arrival.
- In the event of date changes or cancellation, the following policy applies: **more than 46 days prior to arrival: loss of deposit, 45-31 days: 50% cancellation charges; 30 days or less: 100% cancellation charge**

### For new bookings staying in 2023

- **20% non refundable deposit** to confirm a booking.
- Full payment is required a minimum of 45 days prior to clients' arrival.
- In the event of date changes or cancellation, the following policy applies: **more than 46 days prior to arrival: loss of deposit, 45-31 days: 50% cancellation charges; 30 days or less: 100% cancellation charge**

**COVID EXEMPTION FOR 2022:** An exemption to the above cancellation policy is only applicable IF a client is prevented from travelling due to Covid related government restrictions\* OR is tested Covid positive immediately prior to travel affecting his/her ability to travel, the following applies; Dates may be changed (subject to seasonal rate changes) or a full refund issued less 5% administration charges. \*Government policies refer to Kenya or the residential government of the traveller.

**We strongly advise that travel insurance is taken out by all clients once a booking is made to cover any cancellations charges resulting from unforeseen circumstances.**

Please contact us for group booking policy.

