

KICHECHE COVID-19 OPERATIONAL PROTOCOL

A safari in our small uncrowded Conservancy camps, game driving in open sided vehicles is certainly one of the most exhilarating and safest holidays available.

Kicheche wants guests on safari to relax in the wilderness ... with the knowledge that behind the scenes we are implementing all the necessary health & safety protocols to protect them, staff and the community.

Our staff are being trained on COVID-19 related procedures as recommended by WHO, such as enhanced hygiene measures and social distancing. Staff will be COVID checked before reporting to camp and thereafter daily temperature checks will be taken. Apart from our guests there will be no interactions with the outside world. Our camp teams are bubbles in the middle of the wilderness.

WHAT WILL CHANGE FOR GUESTS ON SAFARI WITH KICHECHE?

Kicheche prides itself on a relaxed and comfortable atmosphere, friendly but not intrusive service. We have designed changes but maintained the atmosphere, just with a little more distance between us!

On arrival

- Welcome kit: individual water bottle, masks and hand sanitizer
- Health & safety briefing
- Your Tent has undergone complete sanitation as per our updated protocol

During the stay

- Separate dining tables for each group of guests unless guests' initiate sharing a table
- Managers will be present but not hosting dinners.
- No buffets. Plated meals for lunch & dinner
- Afternoon tea served in various private locations



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On Game drives

- Maximum four guests in a vehicle except for groups/families up to six.
- Guide to wear face mask. 100% of our guides have been vaccinated.
- Guest wearing of face masks recommended if sharing a vehicle
- Your vehicle will be completely sanitized prior to usage
- Sanitizer dispensed for guide and guests at the beginning of every game drive

ENHANCED HOUSEKEEPING CLEANING MEASURES

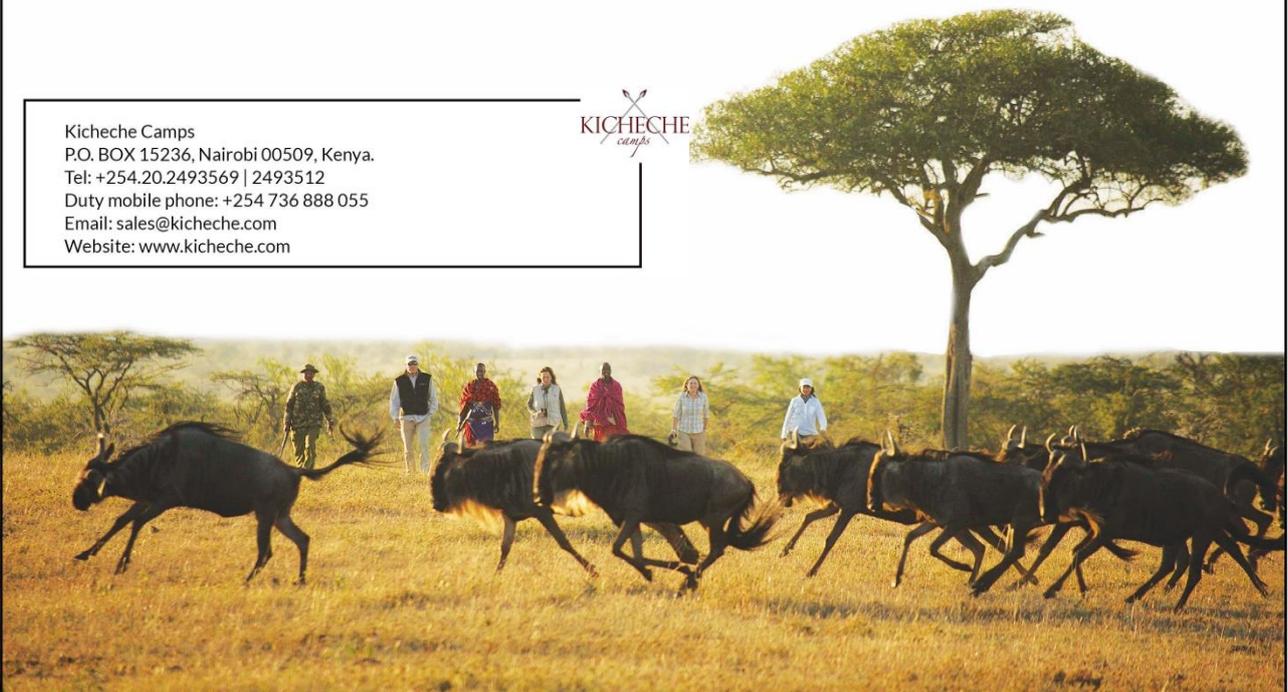
- Staff have been trained on an upgraded housekeeping protocol to ensure the highest standard of hygiene
- One dedicated tent attendant in charge of each guest tent. 90% of our staff have been vaccinated.
- Being Gold Eco-rated camps, the selected cleaning products are biodegradable

ENHANCED FOOD SAFETY AND HYGIENE

- All Food and Beverage staff are tested and issued health certificates every 6 months as per government regulations.
- When preparing and serving food and drinks, chefs and waiters will be wearing masks.
- Picnics will be pre-packed and served individually

This may sound clinical but it is also responsible but please rest assured the magic that seduces many to Kicheche each year will not, in any way, be less potent.

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